10 Questions to Ask When Pricing Your SaaS Product

This is an extra resource to go along with the original article: <u>How to Price Your SaaS</u>

1. Who is the target customer for this product and why? (List their basic demographics and pain points.)

- 2. How will this customer find you? (The marketing channel influences the acquisition cost.)
- 3. Who are our top competitors and why?
- 4. How much do our competitors charge for comparable features?
- 5. How are we different/ superior to our competitors?
- 6. How will you position your SaaS product against your competitors?
- 7. What is your anticipated average customer lifespan?

8. What pricing model will your customers prefer? (ex. flat fee, per user, per feature, a la carte)

9. How much do your current customers pay? (Instead of conducting market surveys, test prices with a limited enrollment.)

10. What are your pricing goals? (i.e. to increase profit, to sell more products, to increase profit margin)