10 Social Media Best Practices for SaaS

This is an extra resource to go along with the original article: Hey SaaS, Step Up Your Social Media Game With These 6 Tips

Here are 10 best practices for every SaaS to follow on social media.

- 1. Start out with a goal and ensure that every post aligns with that goal.
- 2. Create a social media posting calendar to stay on a reliable schedule.
- 3. Choose the right platform for connecting with your audience. Find out where your audience is most active and set up shop there.
- 4. Cultivate a tone for your social media. Be sure that it matches your overall brand voice (i.e. funny, educational, conversational, etc.).
- 5. Listen for mentions of your company name and respond promptly.
- 6. Always respond to any comment left on your social media pages, even if it's a simple "thanks for stopping by."
- 7. Don't copy and paste the same post across multiple platforms. Take the time to create individual posts for each platform that you're active on.
- 8. Post images, videos, and gifs to attract your audience in mid-scroll.
- 9. Post on a regular schedule. This is the best way to develop a loyal audience.
- 10. Don't hunt for likes and hearts. Encourage deeper engagement, such as comments and reposts. These are more meaningful.