# SaaS Closing Tips

This is an extra resource to go along with the original article: <u>7 Closing Tactics You Need to Try</u>

Here are a few things to keep in mind when closing a sale:

#### Personalize Your Close

Focus on the individual when attempting to close. Align their pain points with your solution.

## **Call Your Prospects**

Instead of conducting everything online, get your prospective customer on the phone.

#### Embrace the Awkward Silence

Don't rush to fill the silence. Sometimes, your silence on a phone call can help to close a deal because you aren't pressuring the customer.

## Lose the Script

Instead of following a script, create a list of basic points that you want to hit during your phone call with the prospect.

#### Don't Devalue Your Product

Discounts can reduce your product's perceived value. Avoid using discounts or coupons to woo new customers.

## Follow Up

Don't forget to follow up with your prospects. Over half of prospective customers aren't converted because no one follows up with them.

## Don't Force a Bad Fit

If the prospect doesn't align with your goals and you recognize it, don't force it.